



Vice President - Medical Claims

Company Overview

Northwestern Mutual is a FORTUNE 109 company with \$41B in revenue that provides a wide range of financial services to free Americans from financial anxiety. As the leading provider of life insurance, we generate an impressive revenue of \$40 billion and serve over 5 million customers.

Role Summary

We are seeking a [Vice President of Claims](#) for our medical organization, to serve as a senior medical authority who will bridge clinical medicine with risk management. They will translate medical science into underwriting guidelines, assess mortality/morbidity risks for high-value policies, guide claims assessment, and ensure regulatory compliance.

Our medical team currently consists of approximately 30 industry professionals including RNs, MDs and DOs. This specialized team has recreated the collegial environment from days in clinical practice. The focus is to find innovative ways to promote health, predict risk and prevent mortality and morbidity experience, while setting the tone for the entire enterprise.

Job Responsibilities

- Support company goals for mortality and morbidity by setting medical standards for Life, Disability and Long-Term Care products.
- Facilitate expertise to utilize the standards by supporting the education of the underwriters.
- Bring medical consultations and leadership to a broad spectrum of Company departments (Actuarial, Law, Government Relations, Compliance, Communications, Philanthropy, Innovation, NM Venture Funds).
- Provide medical case consultations/referrals with underwriting and benefits areas (Life, Disability and Long-Term Care).
- Direct or participate in special projects and committees as designated by the Vice President and Chief Medical Director.
- Train and onboard Associate Medical Directors new to insurance medicine.
- Perform 2nd sign reviews on Jumbo Life cases.
- Collaborate with the CV Medical Consultants (RNs) for Cardiovascular Risk Assessment.
- Contribute to insurance medicine associations, including planning meetings, speaking at industry events and conferences, holding office and setting professional standards.
- Partner and support internal stakeholders from underwriting, claims, field and policyowners and offer guidance for complex medical claims issues including contestable death claims.

Qualifications

- Complete a MD or DO degree, primary care residency training and at least 3 years of clinical experience
- Achieve and maintain Board certification in Internal Medicine, Med/Peds or Family Medicine
- Achieve and maintain medical licensing in the state of Wisconsin
- Demonstrate excellent communication skills
- Ability to write medical standards
- Ability to present at industry meetings
- Ability to perform training sessions
- Ability to interact professionally with the underwriters, claims analysts, field and policyowners
- Attainment of Board certification in Insurance Medicine
- Demonstrate digital proficiency with case management and medical record platforms
- Exhibit ethical behavior and demonstrate excellent judgment
- Be comfortable with change and have flexibility to be a change agent

For more information, contact:

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